

## Updated User's Guide Information

Please review this updated information, and keep it with your guides. The information describes:

- Using the Headphone Connector
- Running Tests for PC-related Problems Using Instant Support
- Using Memory Cards
- Using the Software Repair Wizard
- Removing and Installing the 7-In-1 Memory Card Reader

### Using the Headphone Connector

On some systems, the headphone connector is located on the front of the PC. Look for the headphone symbol, and match its colour code to connect a headphone to the PC.



### Running Tests for PC-related Problems Using Instant Support

#### (Select models only)

Included with your PC are tests to help you diagnose a PC-related problem you might be experiencing.

#### To run tests for PC-related problems:

- 1 Click **Start** on the taskbar, and click **Help and Support**.
- 2 Click **HP Pavilion PC Help**.
- 3 Click **PC Information and Maintenance**, and then click **PC Tests**.

### Using Memory Cards

In addition to the memory cards listed in your *user's guide*, see "about the 7-in-1 memory card reader" in the "working with sound, pictures and video" chapter of your *User's Guide*, you can also use a Memory Stick® (MS-PRO) Memory Card. The card can be used in the lower right slot of the 4-slot Reader, inserted facing up. It can also be used in the lower slot of the 2-slot Reader, inserted upside down (gold connector fingers facing up).

## Using the Software Repair Wizard

If your PC experiences software problems, you may be able to repair it using the Software Repair Wizard. This tool helps guide you through your available choices.

The Software Repair Wizard guides you through the process of selecting and starting the right tool for fixing:

- Software programs that have stopped working.
- Printers or other peripherals that are no longer working properly with your PC.
- Erratic PC behaviour.

There are several software tools included with your PC that can fix software conflicts, or restore application programs that have been accidentally erased or damaged. The tools available are:

- Microsoft® System Restore — returns your system to a *restore point* when it worked correctly, without losing any recent work.
- Software and Driver Recovery — reinstall a software program or device driver originally pre-installed on your PC.
- System Recovery — a complete recovery of your system using the recovery partition that stores an image of the original software.



**WARNING: The HP PC System Recovery program should only be used as a last resort, as it will delete any data or programs you installed after purchased.**

**Note:** It is recommended that you backup your PC files before using the Software Repair Wizard.

To start the Software Repair Wizard, double-click the desktop icon or:



- 1 Click **Start** on the taskbar.
- 2 Choose **All Programs**.
- 3 Choose **PC Help & Tools**.
- 4 Click **Software Repair Wizard**.
- 5 Follow the onscreen instructions.

The Software Repair Wizard automatically detects whether you have created recovery discs for your PC. Recovery discs are needed for some software repairs. If you have not created recovery discs, you are given the option to open the HP Recovery CD-DVD Creator, and create recovery discs. After creating recovery discs, restart the Software Repair Wizard to select the appropriate software repair tool.

For more detailed information on software or system repair tools on your PC, see “using application recovery and system recovery” in the printed documentation that came with your PC, or additional topics in Help and Support.

## Removing and Installing the 7-In-1 Memory Card Reader

The cage that the 7-In-1 memory card reader sits in is no longer removable.

### To remove the 7-In-1 memory card reader:

- 1 Remove the front panel. See “removing the front panel” in the “upgrading and servicing the pc” chapter of your *User’s Guide*.
- 2 Gently lay the PC on its side
- 3 Make a note of each cable attached to the drive you want to replace.
- 4 Remove the mounting screw from the drive.
- 5 Push the memory card reader from the front of the PC toward the inside of the PC to remove the memory card reader.
- 6 Remove the cables attached to the back of the drives in the drive cage.

### To install the 7-In-1 memory card reader:

- 1 Connect the cables to the back of the memory card reader.
- 2 Place the memory card reader inside the PC, with the cables toward the back.
- 3 Push the memory card reader into the slot that you removed the original memory card reader from.
- 4 Attach the mounting screw to the drive.
- 5 Replace the front panel. See “replacing the front panel” in the “upgrading and servicing the pc” chapter of the *User’s Guide*.

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